

Program installs but does not run

Posted by Iugus1 - 2010/08/04 22:05

Receive the following when I try and run the program.

Description:

Stopped working

Problem signature:

Problem Event Name: CLR20r3
Problem Signature 01: auto blogging.exe
Problem Signature 02: 1.0.0.0
Problem Signature 03: 4c59192d
Problem Signature 04: System
Problem Signature 05: 2.0.0.0
Problem Signature 06: 4a275e12
Problem Signature 07: 2c79
Problem Signature 08: 67
Problem Signature 09: System.Net.Sockets.Socket
OS Version: 6.1.7600.2.0.0.768.3
Locale ID: 1033

The system is 64bit Windows7.

On another 64bit Windows7 system the program runs but then errors complaining it cannot find various files. For instance I add a blog and it pops an error message saying it cannot find the file xxxx.txt. When I check, it has created the new blogs directory with the category listing etc but will not find that new blog when I rerun the program.

Thank you

Any ideas.

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Re: Program installs but does not run

Posted by Carty - 2010/08/05 15:31

Looks like a permission issue. Can you please try uninstalling the software and try installing it to a different folder other than program files folder.

Also, try opening the software by right-clicking on the program icon and choosing "Run as administrator" option and tell me if it works fine.

Regards,
Carty..

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Re: Program installs but does not run

Posted by lugus1 - 2010/08/05 16:06

Ok I have tried:

Different folders, different drives

As admin/as user

firewalls off/on

Made sure .net framework 3.5 was switched on in the control panel and tried it switched off

Run from the shortcut/run directly from its folder

Downloaded again just in case

etc and all the above in a thousand combinations.

It breaks the instant I run it

The following is what appears in the 'look for solution box':

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From my research it looks like a network error that occurs when the program runs. Does it attempt to make a http/tcp/udp connection the instant it starts and before the interface appears?

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Re: Program installs but does not run

Posted by Carty - 2010/08/05 16:22

Yes, it checks for the latest version everytime you open the software. The same thing stricken to me when the error has .Net Sockets. Do you have some kind of an anti virus program blocking the requests?

Regards,

Carty..

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Re: Program installs but does not run

Posted by lugus1 - 2010/08/05 16:30

All the combinations previously mentioned have been tried with and without anti-virus software.

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Re: Program installs but does not run

Posted by lugus1 - 2010/08/05 17:32

Looks like I may have repaired the issue. I will post an update in a short while. Thank you.

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Re: Program installs but does not run

Posted by lugus1 - 2010/08/05 17:57

OK turns out the some kind of weird bug had broken a small part of the .net framework which prevented the Auto Blog software from running but nothing else. Then the windows update service broke and compounded the issue. Luckily I found:

download.microsoft.com/download/8/3/D/83DA9B2F-3246-4C1E-996B-1381F667247D/MicrosoftFixit50202.msi

Which repaired the update service and allowed me to download the latest .Net Framework update. This cured the problem.

:P

Thank you, now I am off to play.

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