

Root element is missing .

Posted by devintyu - 2010/08/22 16:16

hi, i facing problem when i start ABS software they show error
. Root element is missing .

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Re: Root element is missing .

Posted by Carty - 2010/08/22 18:13

Is it the first time you see this error or have opened the software before and added some blogs?

Regards,
Carty..

Re:Root element is missing .

Posted by devintyu - 2010/08/24 05:34

hi , this error occur since i was add few blog feeds after use few days and error come out , any solutions ?

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Re:Root element is missing .

Posted by Carty - 2010/08/24 06:00

Can you please email me the file MyBlogs.txt present inside the 'data' folder found inside your install directory (C:\Program Files\CartyStudios Corp.WebMag..) Before sending me the file, you may take a copy of it somewhere, open it, change passwords and then send me (if required :)).

Email ID: SupportCartyStudios.com

Regards,
Carty..

Re:Root element is missing .

Posted by devintyu - 2010/08/25 03:57

hi , sorry that MyBlogs.txt was empty file after i try reinstall the program again

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Re:Root element is missing .

Posted by Carty - 2010/08/25 04:02

In that case your previously added blogs should be lost. It is always adviced to take a backup of the files before trying re-installs. No worries, you can start fresh by deleting the entire data folder and opening the software. That should fix the error and get everything back on track.

Regards

Carty..

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