

## HELP. software not updating and feeds not updating

Posted by JohnGG - 2011/07/20 01:09

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My feeds are not updating

<http://www.screencast.com/t/sQgaWKned>

AND-My copy of Sindicator does not Update to the new build.

<http://screencast.com/t/uzw1B7jKXOCB>

Thanks

JohnGG

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## Re:HELP. software not updating and feeds not updating

Posted by Brash - 2011/07/21 14:56

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Hi JohnGG

mine does the same it wont update from version 553 in fact I have only seen it try to update itself once, is there a way to manually update the software?

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## Re:HELP. software not updating and feeds not updating

Posted by Carty - 2011/07/25 17:33

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You can try manual update method.

Download: <http://webmagnates.org/corporate/absfw/ABS-Update.zip>

Unzip the files to your install folder (C:\Program Files\CartyStudios Corp.WebMag..) overwriting the old ones there and then open the software.

Tell me how it goes.

Regards,  
Carty..

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## Re:HELP. software not updating and feeds not updating

Posted by JohnGG - 2011/07/29 23:07

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I think you have given me the std version. I have the Sindicator version?

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## Re:HELP. software not updating and feeds not updating

Posted by DBBMedia - 2011/07/31 08:55

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I've updated the software and still have a problem. The articles won't post to the website - the software says it has, but when checking in the posts in the website - they aren't there - any help appreciated :-)

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## Re:HELP. software not updating and feeds not updating

Posted by Mike Andrew - 2011/08/05 06:54

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Same for me Carty, again since the last update this product no longer works, I've posted about this and you have not responded, I want a refund as this product does not do what you say it does.

You need to fix these issues and offer an update.

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## Re:HELP. software not updating and feeds not updating

Posted by Carty - 2011/08/05 15:35

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Honestly, I couldn't reproduce the problem you guys face. Our test copies work perfectly fine.

Lets try this:

Please open the software' install folder (C:\Program Files\CartyStudios Corp.WebMag..)

Delete or rename the folder named 'Data' to something else there.

Now open the software and it should start fresh.

Press the button that says "Click here to begin" and add you blog, then a feed.

Tell me how it goes this time.

Regards,  
Carty..

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## Re:HELP. software not updating and feeds not updating

Posted by DBBMedia - 2011/08/05 19:05

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Hi there, tried that and not getting the categories to list for the website when I set up a rss feed :-(

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Getting very frustrating now. Will carry on tonight with a few more feeds to test it out - but not hopeful

Which is a shame as I've had no real problems for the last 10 months up until that last update

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## Re:HELP. software not updating and feeds not updating

Posted by Brash - 2011/08/05 20:22

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yes its the same for me, the categories are missing and the posts are still hanging, it was worth a try though!

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## Re:HELP. software not updating and feeds not updating

Posted by Carty - 2011/08/06 05:53

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In the same install folder (C:\Program Files\CartyStudios Corp\WebMag..)

Create an empty text file named 'ErrLog' (without quotes)

Open software, add blog, feeds, make posts and see how it goes.

Then open this text file and see if the software has written anything onto it.

Regards,  
Carty..

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## Re:HELP. software not updating and feeds not updating

Posted by bagusp - 2011/08/06 10:10

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i have same problem..

categories is missing and posts still hanging

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## Re:HELP. software not updating and feeds not updating

Posted by Brash - 2011/08/06 16:17

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Hi carty thanks for the reply, here are two error logs, the first is from a "successful" post with the image removed, the post appeared on the blog as it should.

the second error log is from a post with an image added from flickr, this one just hangs and wont post no matter how long I leave it

06/08/2011 17:14:24: ErrPosting: Another Chance For Legalization? = Response from server does not contain valid XML.

06/08/2011 17:12:15: FeedPoster12: Response from server does not contain valid XML.

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## Re:HELP. software not updating and feeds not updating

Posted by Lee999 - 2011/08/19 18:01

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Hi

I did have trouble with the software too, the scheduling for the posts wasnt working, in fact it posted all posts st8 away, and when i set up the program to find articles the category list for my blog wasnt showing up, but all is OK now and the program is working better then ever.

All i did was do the above what Carty mentioned and put a TICK next to XML-RPC in wordpress under Settngs > Writing

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## Re:HELP. software not updating and feeds not updating

Posted by JohnGG - 2011/09/13 21:22

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My problem was not that the blog did not update, it was that the SOFTWARE did not update from the feeds. I never had anything new to actually post to my blog.

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## Re:HELP. software not updating and feeds not updating

Posted by Carty - 2011/09/19 09:35

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The software does not update on its own. You need to right click on the feed name on the left pane and select update or select 'Update All Feeds' option to update everything.

Regards,  
Carty..

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