

## Article Submitter Plus Mail Download Error

Posted by ddwebmaster - 2012/08/14 18:43

---

I have a problem with your Article Submitter Plus software.

After I create the accounts and proceed to download and process the verification e-mails, i get the following error....

"The requested name is valid, but no data of the requested type was found."

No e-mails are downloaded/processed.

I checked the configuration for e-mails using outlook and it works fine. The only thing i can think of is maybe the port # is needed? My port is 26, instead of 25.

Please let me know.

=====

## Re: Article Submitter Plus Mail Download Error

Posted by Carty - 2012/08/14 19:11

---

What are the details are you entering on mail id/user name and server name?

=====

## Re: Article Submitter Plus Mail Download Error

Posted by cpg11291953 - 2012/09/13 01:36

---

Just loaded asp tonight started setup and clicked veify got that same message, add new profile check err: the requested name is valid but no data of the requested type was found. can anyone help?

=====

## Re: Article Submitter Plus Mail Download Error

Posted by Carty - 2012/09/13 05:53

---

This error appears when you have wrong server name entered. It should just be: mail.yourdomain.com

Try it and update.

Regards,  
Carty..

=====